

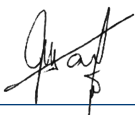


## 10 Year Surface Coating Warranty

Winkhaus Surface Protection Technology

Issued to: Coastal Specialist Ironmongery Limited

Winkhaus UK Ltd offer a ten year SURFACE PROTECTION WARRANTY on Winkhaus hardware in ACCOYA or OAK timber and COASTAL locations, subject to adherence to the terms and conditions as detailed in this document.

Signature: 

Date Issued: 28/03/2023

Signed on behalf of Winkhaus (UK) Ltd,  
J R Harris  
Managing Director

# **TERMS AND CONDITIONS OF WARRANTY**

## **Warranty Claim**

Clearly visible impairment of the surface (mounted condition) due to ferric oxide or loosening of the surface through corrosion of the base material.

## **Maintenance**

All moving parts and hooks must be lubricated at least once a year using a silicon spray or similar.

The mechanism must be regularly checked for wear and tear and if necessary fixing screws should be tightened and /or parts replaced.

Only non - corrosive cleaners should be used on doors and care should be taken to ensure that any cleaning substances do not come into contact with the lock or keeps. Solvent based cleaners are not recommended.

If doors are to be surface treated (such as preservative spray, paint or stain) or coated with any type of substance then the lock and keeps must be protected from contamination and should not come into contact with the surface treatment until dry.

For timber door materials containing high levels of acetic acid, all lock and keep preparation should be surface treated (such as preservative spray, paint or stain) to ensure the lock and keeps are protected from contamination.

The fittings rebate areas of the door must be free from construction or renovation debris both during and following the installation of the doors.

Any adjustment of the keeps must be carried out by skilled personnel. This also applies to the initial installation and adjustment of the door and any subsequent replacement of parts.

## **Liability**

Winkhaus (UK) Ltd accepts no liability for any indirect or consequential loss resulting from any claim against this warranty.

The Warranty is only applicable if all parts used are original Winkhaus components and mounting has been carried out in accordance with our instructions.

The Warranty does not apply to any other costs involved with fitting replacement parts/ or door which maybe incurred by the original door manufacturer or any other third party, whatsoever.

Should any defects occur within the 10 year warranty period (from the date the lock and keeps were supplied) which are due to incorrect surface coating, then

Winkhaus will supply replacement parts, free of charge, to the original door manufacturer or supplier. This is subject to the defective parts being returned to Winkhaus at no cost.

## **Exclusions**

- Mechanical damage to the surface finish
- Bare metal on cuts
- Adjustment rivets and screws
- Improper storage or transport
- Components that cannot have the additional surface protection applied for manufacturing reasons
- Unsuitable or unintended use
- Transfer of corrosion through foreign materials
- Use of aggressive or abrasive cleaning agents
- Natural wear, soiling or salt deposits
- Modification or self-repair

## **To whom this warranty applies**

This warranty applies only to direct customers of Winkhaus UK Limited and is not transferable to any other legal entity.